

Job Title: Automatic Door Engineer

Reports To: Head of Fire and Security

Employment Type: Full-time

Location: South Wales with travel

Salary: Competitive

About the Role

We are currently seeking an experienced Automatic Door Engineer to join our Fire and Security team. This is a field-based role responsible for the installation, maintenance, servicing, and repair of a wide range of automatic door systems across customer sites.

You will play a key role in ensuring all works are carried out safely, efficiently, and in full compliance with industry standards, safety regulations, and customer requirements. We value technical expertise, problem-solving ability, and a strong commitment to delivering high-quality workmanship and customer service.

We are an equal opportunities employer and welcome applications from all suitably qualified candidates.

Key Responsibilities

- Install, service, maintain, and repair a range of automatic door systems, including sliding, swing, revolving, and specialist access doors
- Diagnose faults and carry out repairs efficiently, minimising downtime for customers
- Carry out planned preventative maintenance in line with manufacturers' recommendations and BS EN 16005 standards
- Perform safety inspections, adjustments, testing, and commissioning of door systems to ensure full compliance
- Provide on-site technical advice and professional support to clients
- Accurately complete all job-related documentation, including service reports and parts usage records
- Maintain a clean, safe, and organised working environment on site and within the company vehicle

- Work in accordance with company Health & Safety policies and relevant legal requirements
- Liaise with suppliers, manufacturers, and internal teams to source parts and technical information

Skills & Experience

Essential:

- Minimum of 2 years' experience working with automatic door systems
- Good working knowledge of BS EN 16005 and other relevant safety standards
- Strong mechanical and electrical fault-finding skills
- Full UK driving licence
- Ability to pass Full Security Vetting (NPPV2 Full)
- Ability to work independently and manage time effectively
- Excellent customer service and communication skills

Desirable:

- ADSA (Automatic Door Suppliers Association) or equivalent accreditation
- Experience with aluminium door fabrication and installation
- Familiarity with a variety of door control systems and manufacturers
- Basic IT skills for electronic job reporting and service management software

Salary & Benefits

- Competitive salary (dependent on experience)
- Overtime and on-call allowances (if relevant to role)
- Company vehicle, fuel card, uniform and specified tools provided
- Pension scheme
- Opportunities for professional growth and development, including access to an onsite demonstration facility
- A collaborative and inclusive working environment

- Free membership to our Health Club (located adjacent to our office)
- 23 days annual leave plus bank holidays, **plus a minimum additional 3-day allocation for the Christmas shutdown**
- Free access to our Employee Assistance Programme